



Investigation Principles:

Respect, Integrity, Collaboration, Balance

Respect

What We Believe About Children/Youth

- We believe in the rights of children/youth as set out in the United Nations Convention on the Rights of the Child (UNCRC).
- We believe their lives matter.
- We believe they have the right to privacy.

How We Work

- We make substantial efforts to understand the diversity and full life experience of the child/youth.
- We make substantial efforts to understand the full life experience of the child/youth within the context of their family and community.
- We continually consider the impact of our work on children/youth, families, communities and the public.

Our Reports and Recommendations

- The purpose of our reports is to improve circumstances for children/youth and their families through recommendations to the systems that serve them and not to find fault.
- We take into consideration sensitivities that may exist for children/youth, their families, professionals and the systems that serve them.

Integrity

What We Believe About Children/Youth

- We strive to understand their perspective.

How We Work

- We collect and analyze information to identify trends and improve our performance.
- We make substantial efforts to verify the accuracy of our information. This information, combined with our research and interviews, informs our recommendations.
- We engage in an ongoing dialogue to challenge biases.
- We are committed to professional development.

Our Reports and Recommendations

- Our public reports are accessible, meaningful and inform the public, professionals and responding government departments and community organizations.
- We engage government departments and community organizations and make efforts to clearly communicate our recommendations to them. (continued)



- Our reports are subject to rigorous checks and balances to maximize accuracy and promote privacy.
- We monitor implementation of and compliance with recommendations we make in our reports.
- We are accountable for the reports we write.

Collaboration

What We Believe About Children/Youth

- We believe in involving the child/youth in cases of serious injury.
- We believe in involving people close to the child/youth.

How We Work

- We collect information about the experience of the child/youth from many sources.
- We have a team approach in our work.

Our Reports and Recommendations

- We engage with subject matter experts to increase our understanding of the circumstances of the child/youth and provide advice related to findings and recommendations.
- We are committed to internal engagement and collaboration.

We work collaboratively with external stakeholders.

Balance

What We Believe About Children/Youth

- We believe that the life of each child/youth is unique and that they live within the context of family, community and culture.

How We Work

- We balance our legislative responsibilities with the well-being of the child/youth, their family and community.
- We consider differing perspectives that guide our work.
- We acknowledge the positives, as well as the negatives, when examining the actions, policies, protocols, practices and reviewable services provided to children and youth.

Our Reports and Recommendations

- Our recommendations guide the achievement of goals and outcomes that benefit children/youth in PEI.
- Our reports consider the experiences of an individual child/youth to inform systemic change.
- Our reports reflect fairness in both content and tone.